Quality Policy 2026

Makes hardware less hard

ISO 9001 ISO 13485

Purpose

DRACO was founded by three engineer friends with a passion for technological innovation, who from the very beginning committed to leading the development of cutting-edge electronic products, giving their customers a leading position both in technology and in the quality of product development and production. Our mission is to deliver end-to-end electronic engineering solutions, from concept to mass production, guaranteeing high-quality, durable, best-in-class products in sectors such as mobility, medical, IoT, agriculture and security.

DRACO's future will be secured through our commitment to quality in the services we provide, our customer-service focus and the involvement of everyone on the team.

Commitment

At DRACO, quality is not just a goal but the foundation of our business strategy. We are committed to:

- Ensuring customer satisfaction by meeting their requirements and exceeding their expectations, offering products and services that stand out for their innovation, reliability and scalability, together with our commitment to comply with the legal and regulatory requirements applicable to the products.
- Maintaining a continuous-improvement approach across all our processes, products and services, fostering innovation and operational efficiency. Setting specific, measurable and achievable quality objectives in every area of our operation, and reviewing them periodically to ensure they remain relevant and effective.
- Developing, implementing and continuously improving our Quality Management System (QMS), in compliance with the requirements of ISO 9001:2025, ISO 13485:2018 and applicable legislation.
- DRACO's core strength lies in its people, for whom we will always provide a working environment that supports their motivation, their competence and their pride in their contribution to the work done.
- Management is committed to leading by example, providing the necessary resources and creating an environment that promotes growth, innovation and excellence.

Values

Passion for technology
It is in our nature to innovate to leave the world better than we found it. Professionalism: we strive to maintain a high level of technical competence and professionalism in all our activities, ensuring excellence in the delivery of every project.

Quality
Quality is the pillar of our value proposition: we aim not only to meet but to exceed our customers' quality expectations in all our products and services.

Trust
Teamwork. Every role matters and has an impact on the team's overall work. We act with integrity and open our operations to review by our customers, strengthening trust and confidence in our solutions.

Helping to create a working environment that promotes teamwork, innovation and excellence, understanding that every member plays a crucial role in the success of our projects and in the satisfaction of our customers.

Proactive
Actively contributing to the improvement of our processes and systems, identifying opportunities for improvement and taking part in implementing effective solutions.

Continuous Training and Development
Committing to continuous learning and development to stay at the forefront of technology and quality-management practices.

Dreamers
We want to make the world a better place. Proud of our work. Responsible. Committed. Always moving forward. Acting with the utmost responsibility and professionalism, ensuring quality and excellence at every stage of our work. Fostering an environment that values continuous improvement as an ongoing process, ensuring that our practices and processes constantly evolve to achieve operational excellence and customer satisfaction.

We pursue happiness
Happy people in a happy company.

Customer first
Quality in results. We value and foster a close, transparent relationship with our customers, ensuring open and effective communication to fully understand and meet their needs.

Support for Social Entrepreneurship Initiatives
We are committed to supporting new initiatives that promote social entrepreneurship, contributing to sustainable development and community well-being.

We are committed to reviewing this policy and our quality objectives periodically, ensuring they remain suitable and effective so that we keep leading the way in innovation and excellence in electronic engineering.